

2.8 Quality Policy



Quality Policy

Grange Earthworks provides an extensive range of earthmoving services to the civil and construction industries. We specialise in all aspects of projects, both large and small.

Commitment:

- Comply with client specifications and relevant statutory requirements
- Establish and maintain objectives and targets with the aim of eliminating inefficiencies
- Define roles and responsibilities of personnel
- Comply with legal requirements as a contractor
- Comply with ISO 9001:2008
- Make available all operating instructions and directions to ensure product consistency
- Ensure that purchased equipment and materials meet required standards and do not compromise quality
- Ensure that our employees and contractors are appropriately qualified and competent

Strategies and Objectives:

- Consistently meet our client requirements
- Availability of relevant and current information and resources necessary to support our operations
- Selection and training of employees and contractors to maintain required standards
- Purchasing of materials to maintain required standards
- Routine quality inspection and testing practices to maintain required standards
- Compliance with relevant legal and other obligations
- Monitoring our clients' level of satisfaction
- Ensuring that not only our immediate clients, but also product end-users and other stakeholders are satisfied with our services
- Improving our business through business plans, goal setting and performance measurement
- Maintaining the suitability and effectiveness of our systems through continual improvement.

This statement is issued to indicate our commitment to our clients and our standards of service. The full support of our employees, suppliers and contractors is sought in meeting our commitment.



Leigh Crawford
Director
Grange Earthworks
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